

# ADMISSION/DISCHARGE EXPECTATIONS

Thank you for choosing Capital Region Medical Center as your healthcare provider. Our goal is for you to receive very good care.

**At the time of your admission**, planning will begin for your discharge needs. Elements of the admission process are:

- A nurse will be assigned to coordinate your plan of care with other members of the healthcare team.
- Begin identification of needs for discharge.
- Case Management will monitor/facilitate your stay.
- Physicians will direct your care and discharge.

**At the time of your discharge**, you can expect the following:

- Scheduling of follow-up visits, if appropriate.
- A medication schedule including times as well as information on all new medications.
- Teaching and discharge instructions will be provided.
- Nutrition teaching will be provided if your diet has changed.
- Prescriptions will be called to your pharmacy if applicable.
- If appropriate, flu/pneumonia vaccine will be administered.
- Home Health will be arranged if ordered.

Capital Region's staff takes great pride in providing quality care. If at any time you feel your care is not very good, or if you have an issue or concern, we want to know immediately so that it may be resolved. Please ask to speak with your nurse or unit manager.