

BILLING & PAYMENT INFORMATION

Thank you for choosing Capital Region Medical Center for your healthcare needs. If you are insured, as a courtesy, we will submit your hospital claim to your insurance provider for you.

Please assist us by making sure we have all the correct information necessary for filing the claim. Payment of deductibles and co-pays are due at the time of service. In the Emergency department the deductibles and co-pays will be collected after the service is provided.

Financial assistance is provided for customers unable to pay due to lack of finances. It includes catastrophic health issues that affect your ability to pay, regardless of income bracket. Charitable or financial assistance care also includes non-covered services for public-aid programs, such as Medicaid and other programs for the indigent.

To see if you qualify, please visit our Patient Advocate located in the hospital by the cashier. They can assist you in applying for financial assistance, charity assistance, payment arrangements or Medicaid applications. Our Patient Advocates are available Monday-Friday 8:00 a.m. to 4:30 p.m or they can be reached by phone at (573) 632-5029.

For your convenience, we accept Visa, MasterCard or Discover, in addition to cash or check for payment of any remaining balances on your hospital account.

If you are seen in the in the following areas, you may receive a separate bill for the physicians, radiologist or anesthesiologists professional services.

Emergency Department . . . Southeastern Emergency Physicians. . . 888-952-6772

Radiology Capital Region Radiology. 573-634-7154

Anesthesia Services 800-339-5844 or
573-632-5357

If you receive laboratory services, you may receive a separate bill for the professional interpretation of the test results from:

Laboratory Boyce and Bynum Pathology Laboratories 800-392-2748

Please call the customer service number(s) above if you have any questions regarding your bill(s).